



FACULTY OF PUBLIC ADMINISTRATION

Master Thesis

**„ROLE AND FUNCTION OF PUBLIC
ADMINISTRATION IN KOSOVO”**

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CONCLUSIONS

Public administration is a liaison between the government, civil society, private sector and citizens, to implement public policies undertaken by the Government thus increasing social cohesion and trust between the State and citizens. So, Public Administration constitute governmental institutional units that regulate the functioning of society. Effective public administration is crucial for the country's development by implementing administrative transparent procedures, clear and simple and services focused on citizens, public administration also helps businesses in theconduct of their activity, by facilitating procedures and removing bureaucratic barriers .

The organization and functioning of efficient, effective and politically unbiased public administration is essential for the state, because democratic governance rests on the pillars of a professional administration. Kosovo continues to have problems with the division of civil servants from political as a result of nepotism and political influence in the administrative apparatus. Any mobility of local and central government initiates the process of "cleansing" of Public Administration.

Therefore, public administration and its reforms in Kosovo are an essential part of the process of state-building. With the administrative reform the government should aim to modernize public administration, to strengthen its capacities and to make it more efficient and responsive.

Functional and transparent Public Administration in Kosovo is also a significant contributor to the state for legitimacy and credibility.

The process of improvement of the public administration in Kosovo requires continuous action and strong commitment being directed towards a modern management models. The aim of the new public administration should be a gradual modernization owned by citizens of Kosovo to strengthen the rule of law and discipline of the state to a market economy.

Reform of Public Administration in Kosovo is the type of modernizing the administration. This way the public administration reform is typical for countries in transition, reform of public administration in Kosovo as change and development is influenced by many factors related to the administration itself and its development, as well as the overall development of the state.

Public Administration Reform in Kosovo have led to significant changes, because they are part of comprehensive development. Kosovo needs an efficient public administration for social development, economic growth and poverty reduction in the country.

The Government of Kosovo should pay attention to the process of reforming the Public Administration and its development in new conditions. Modeli ri i Administratës Publike kërkon përdorimin e inovacioneve të sektorit privat, burime njerëzore, dhe ide organizative me qëllim të përmirësimit të sektorit publik. New Model of Public Administration requires the use of private sector innovation, human resources, and organizational ideas to improve public sector. New public administration must be considered as a combination of separation of large bureaucracies into smaller, competition between various public agencies, and between public agencies and private organizations. Given that Kosovo claims to be a member of the EU and knowing that membership requires meeting certain criteria, increased expectations regarding the treatment of the Public Administration Reform.

It is therefore time that the application of construction and operation of public administration in Kosovo be based on the principles and internationally accepted standards. European integration processes and the development of policies and legislation in accordance with EU principles represent a key point of Public Administration and also one of the continuing challenges and larger Public Administration in these reports.